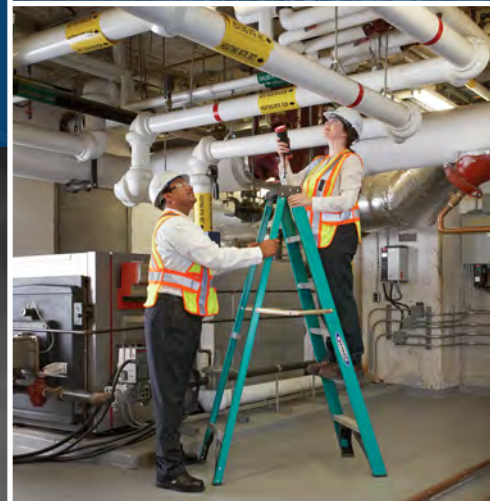




EMPOWERING OUR PEOPLE

CASE STUDY: OPERATIONAL EXCELLENCE



THE ROAD TO CANADA'S SAFEST EMPLOYER

As a leader in Occupational Health and Safety, Morguard and its employees have been recognized for three consecutive years as one of Canada's Safest Employers in the Retail and Service Category. We understand that solid OHS programs have a direct impact on the performance of a property.

THE OPPORTUNITY

Take a leadership role in Occupational Health and Safety (OHS), to make Morguard's work places and public spaces safe for the more than 120 million annual visits of our combined Canadian portfolio of shopping centres, office towers, and industrial properties and multiple development projects.

CATEGORY

Operational Excellence
Office, Industrial, Retail,
Multi-Suite Residential

OWNERSHIP

Morguard Owned and
Managed Portfolio

SERVICES

Occupational Health & Safety
Property Management
Risk Management

THE VALUE PROPOSITION

Morguard has made valuable investments in programs, employee training, wellness, emergency management, and business continuity planning. Over the past decade, these investments have allowed Morguard to create effective Health and Safety teams, provide dedicated training personnel, introduce corporate-wide on-line training systems, and build strong competencies in risk management.

Employees are focused on compliance to regulatory requirements and risk management principles to support key success factors.

- Uphold Reputation – Protects and enhances reputation by keeping people safe at work
- Mitigate Operational Risk – Allows Morguard to attract the best people by ensuring not just the safety of our employees, but also their well-being
- Control Costs – Manages business costs and disruption of service
- Improved employee retention and lower rates of absenteeism

THE RESULT

Achieved a lost-time injury rate of 0.46 in 2015, down from 3.46 in 2012.

Total Canadian loss-time injuries declined from 47 in 2012 to 3 for 2015.

Named Top 35 Best Employers in Aon Hewitt's 2013 Best Employers in the Greater Toronto Area.

Recognized in 2016 as one of Canada's Safest Employers for the fourth consecutive year, in the Retail and Services category.

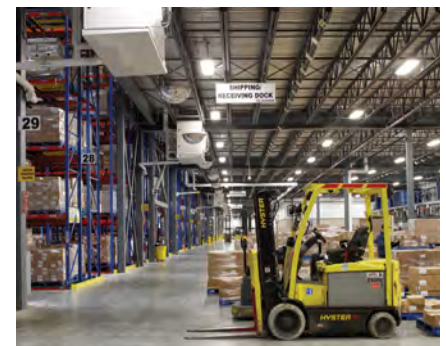
SUSTAINABILITY



Morguard has made valuable investments in programs, employee training, wellness, emergency management, and business continuity planning.



Employees are focused on compliance to regulatory requirements and risk management principles to support safe work places and public spaces.



Morguard manages more than three million work hours annually across more than 300 commercial properties and development projects in Canada.

FURTHER INFORMATION

To view more case studies, visit morguard.com

[VIEW ALL CASE STUDIES](#)



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